

CalWORKs Housing Support Program

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Discussion Topics

- ▶ Program Summary / Eligibility Criteria
- ▶ Service Delivery Model
- ▶ Referral Process
- ▶ Program Design
- ▶ Services and Benefits
- ▶ Denial / Discontinuance Circumstances
- ▶ Quick Facts
- ▶ Challenges
- ▶ Questions and Answers

Program Summary

- ▶ Housing Support Program (HSP) provides assistance to CalWORKs families experiencing barriers to self-sufficiency due to homelessness or housing instability
- ▶ The goal for HSP is rapid rehousing and homelessness prevention
- ▶ Involves intensive Case Management
- ▶ Subsequently, wrap-around services are provided to foster housing retention and to address barriers that impact the recipients' path towards self-sufficiency

Program Summary

- ▶ HSP is not an entitlement program and will remain as funding and slots are available
- ▶ HSP is not in lieu of Homeless Assistance (HA) and can be used in conjunction with HA and/or Family Stabilization
- ▶ HA does not have to be used prior to receiving HSP

Eligibility Criteria

- ▶ CalWORKs Recipient
- ▶ Homeless:
 - Lacking a fixed and regular nighttime residence
 - Residing in a shelter
 - Residing in a public place not designed for sleeping
 - In receipt of a judgment for eviction

Service Delivery Model

- ▶ One stop
- ▶ No revolving doors
- ▶ Wrap around services
- ▶ Policies with parameters yet flexibility

Service Delivery Model

The program is implemented locally through contracts between the County of San Diego and

- ▶ Home Start, Inc.
- ▶ Public Consulting Group, Inc.
- ▶ ResCare, Inc.

Referral Process

Referrals received from:

- ▶ HHSA Family Resource Centers
- ▶ Welfare to Work Providers
- ▶ Homeless Shelters
- ▶ Other Community Partner Agencies
- ▶ Walk Ins

Program Design

Intensive Case Management

- Assessment of housing barriers
- Development of Housing Plan
- Financial literacy/coaching
- Help resolving legal issues
- Referrals to resources as needed

Housing Navigation

- Landlord recruitment and retention
- Help finding and securing permanent housing for clients

Financial Assistance

- Bridge housing
- Move-in costs (deposits, moving expenses, utility)
- Rental subsidy

Services and Benefits

- ▶ Bridge Housing
 - Hotel/Motel Voucher up to 28 days
- ▶ Moving Expenses One Time Only
 - Rent deposits
 - First/last month rent
 - Utility deposit
 - Moving Costs

Services and Benefits

- ▶ Rental Assistance
 - Subsidy of monthly rental cost
 - Up to 80% of rental cost
- ▶ Other
 - Application fees
 - Credit check fees
 - Legal fees and fines
 - Utility payments
 - Furniture

Circumstances for HSP Denial

CalWORKs participants will not be eligible to receive HSP housing assistance when the CalWORKs family:

- ▶ No Longer has a CalWORKs case active
- ▶ Does not meet homeless/eligibility criteria
- ▶ Chooses not to participate/cooperate
- ▶ HSP funds are not available

Circumstances for HSP Discontinuance

HSP participants will not be eligible to receive HSP housing assistance when the CW family:

- ▶ Moves out of San Diego County
- ▶ Whereabouts are unknown
- ▶ Completed the HSP Program
- ▶ No Longer has a CalWORKs case active
- ▶ Is noncompliant with HSP requirements

Quick Facts

Fiscal Year	Families Served		Families Housed
	Target	Actual	
14-15	35	66	47
15-16	134	231	139
16-17	280	822	247
17-18	350	175*	45*

* *YTD through July 2017*

Challenges

- ▶ High housing costs/low vacancy rates
- ▶ Poor/no credit, rental, and/or employment history
- ▶ Finding landlords who are willing to participate
- ▶ Coordination of efforts with local shelters
- ▶ Learning process

Questions

